



Youth Opportunity

Youth Opportunity
Enhanced Primary Assessment Center
(Harpeth-PAC, Cumberland-PAC, Two Rivers-PAC)

Letter of Recommendation for EPA Security Solutions

Dr. Michael Booker

Head Principal

Youth Opportunities Investments

In partnership with the Department of Children's Services

July 15, 2025

To Whom It May Concern,

It is with great enthusiasm and absolute confidence that I write this letter of recommendation for EPA Security Solutions. As the Head Principal of Youth Opportunities Investments—Harpeth Primary Assessment Center, a program proudly partnered with the Department of Children's Services, I have had the distinct pleasure of working directly with EPA Security Solutions and witnessing their outstanding impact firsthand.

From the moment EPA Security Solutions began providing their services to our program, there was an immediate and noticeable shift in the overall safety, structure, and security of our environment. Their team came in with professionalism, readiness, and a deep understanding of how to create a safe space—especially for vulnerable and high-risk youth populations.

Prior to EPA's involvement, we had ongoing challenges with maintaining order and ensuring the safety of both our staff and students. However, since EPA Solutions joined our team, incidents have dropped tremendously. Their presence has not only brought a physical sense of safety but has also fostered a more secure emotional and behavioral atmosphere for our students and staff alike.

EPA's personnel are not just guards-they are community-minded professionals who understand youth engagement, conflict de-escalation, and how to balance firm authority with respectful presence. Their attention to detail, rapid response, and proactive patrolling have truly elevated our program.

I wholeheartedly recommend EPA Security Solutions to any organization seeking reliable, skilled, and mission-driven security services. Their work has made a profound difference in the lives of the young people we serve, and their partnership has been invaluable to the success of our program.

Sincerely,

Dr. Michael E. Booker

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Head Principal

Youth Opportunity Investments

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HARPETH, CUMBERLAND, & TWO RIVERS PRIMARY ASSESSMENT CENTERS

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